



HOME FRONT MILITARY NETWORK

Assisting Service Members, Veterans & Families SM



ANNUAL REPORT 2022

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LETTER FROM OUR LEADERSHIP



**Brigadier General
John Andrew, USAF (Ret),
HFMN Board Chair**

Home Front Military Network is pleased to provide the 2022 HFMN Annual Report. As Chair of the HFMN Board of Directors, I am proud of our organization's work to assist service members, veterans, and their families.

HFMN connects individuals and families to critical resources and support, as well as provides emergency financial assistance. After historic increases in demand for our services, HFMN has continued to see an increase in overall call volume and increased complexity of needs. HFMN aims to make a positive lasting difference in the lives of even more military and veteran families, as we continue to see growing needs.

With this report we recognize the HFMN staff, Board and volunteers, as well as the generous donors who help us make a significant impact for our military and veteran community.

On behalf of HFMN's dedicated staff and volunteers, I would like to thank our generous donors for your support of our mission. In 2022, HFMN's total call volume increased 17% above the prior year, and we provided more than 3,800 referrals to our trusted partners to help meet critical needs.

We also provided more than \$294,000 in emergency financial assistance, keeping 192 vulnerable veterans and families from becoming homeless or without other basic needs. Through our partner network of nearly 50 agencies, we foster collaboration and communication to help minimize duplication and fragmentation of services so that those who need assistance are more easily able to access the services they need; we reached more than 7,000 service members, veterans and families through our outreach efforts, raising awareness about services offered by HFMN and our partners.

We continued to see an increase in complex needs, with more than half of HFMN callers needing long-term case coordination because they face complex challenges. Thanks to the support of the donors listed in this report, we continue to improve the lives of vulnerable veterans and families and our military and veteran community.

ABOUT HFMN



Home Front Military Network (HFMN) helps service members, veterans and their families navigate the myriad of support services in our community.

We connect them to essential resources, including emergency financial assistance provided by HFMN and our partners, to meet the full range of needs of individuals and families, following alongside them every step of the way, helping them stand on their own and thrive.

HFMN coordinates a network of community service providers, facilitating collaboration and collective impact and providing training for military, VA and community partners to offer veterans, active-duty personnel, Guard and Reserve members, and military and veteran family members robust, holistic assistance to address the unique needs and challenges of our military and veteran community.

HFMN's nearly 50 partner agencies provide an array of resources and support across the spectrum, including:

- Advocacy
- Behavioral Health
- Benefits Assistance
- Caregiver Support
- Education
- Employment
- Family Services
- Housing Assistance
- Physical Health
- Reintegration
- Social Services
- Substance Abuse

MISSION

Our mission is to connect military service members, veterans and their families to resources offered by our trusted community partners and to provide emergency financial assistance.



OUR STORIES

Every call for assistance to HFMN is unique, and that initial call can have a lasting difference in people's lives. HFMN's case management team handles thousands of calls each year. Because of the personalized assistance we provide, our team looks beyond the individual's immediate needs and learns about the whole family's situation, often changing and even saving lives. Below are a few examples of the lives HFMN affected in 2022.

Quentin, a US Army combat veteran, was experiencing homelessness and suffering from invisible wounds. HFMN provided emergency financial assistance and connected him with partners who helped him find stable housing and employment.

"HFMN saved my life because I was not sure how much longer I could go on living in the situation that I was in."

James, a US Air Force veteran, and his family were struggling with health, employment and financial challenges. HFMN's financial and navigation support helped the family's overall health and well-being.

"Your assistance GREATLY made a huge positive impact in our lives. Our health was being affected, so stressed with worry and your organization was so amazing, especially our case manager. She was such a blessing, very thorough and so great at following up with us and keeping us positive and hopeful. Thank you so much!!!"

2022 IMPACT



13,903

calls for assistance handled by HFMN staff in 2022.



98%

remained stably housed 6 months after HFMN financial assistance.



17% increase

in call volume compared to 2021.

\$294k in emergency financial assistance grants provided, keeping 192 households from becoming homeless or without other basic needs.



71K+

More than 71,000 served by the HFMN's partner network.

In 2022, more than 50% of clients required longer-term case management support, up from 10% prior to the pandemic.



9,000+

referrals to HFMN in 2022.

96%

reported relief from stress and anxiety after HFMN assistance.

More than 68,000 reached through HFMN outreach events, social media, and websites.



Partner Feedback

"The collaboration of partner agencies and their knowledge to network. Getting more people to provide resources for veterans is vital and that call was filled with innovative people wanting to help [through the HFMN partner network]."

HFMN PROGRAMS

HFMN programs work to improve outcomes at the individual, program, and system levels. The four primary service areas include:

Navigation

Navigation support for individuals and families with multiple or complex needs, or who find the myriad of local services intimidating or overwhelming. We work with these clients to assess and prioritize their needs and help them obtain assistance from multiple agencies, finding services that are the best fit and following alongside them every step of the way so they do not end up in further crisis and to ensure long-term success. We address the whole family's needs to support family stability, financial and housing stability, and health and well-being.

Financial Bridge Support

Financial Bridge Support is offered through one-time emergency assistance for basic life necessities such as rent/mortgage, utilities, and transportation. The average grant is about \$1,500. Financial assistance helps prevent homelessness, job loss, or other negative impacts and supports long-term financial stability. Relief from financial strain on families helps prevent further family crises and improves mental health and overall health outcomes for individuals and families.

Information & Assistance

Information and Assistance are provided primarily through call-in and web-based services. Our experienced and knowledgeable case management team connects military and veteran-connected individuals and families to services provided by our trusted community partners and other military and veteran resources. Our Network of Care website includes a comprehensive service directory, links to community, VA, and military resources, a community calendar of military and veteran support events, and more.

Education & Outreach

Education and Outreach through in-person and virtual contacts, such as resource fairs, events, workshops, our website, and social media to ensure service members, veterans, and their families are aware of and can access services available to them. We provide monthly training for our partner agencies, as well as military and VA service providers, to ensure their understanding of military and veteran culture, increase awareness of other agencies' resources to facilitate cross-sector collaboration and minimize duplication and fragmentation of services. This education, outreach, and collaboration helps limit frustrations and eases access for those seeking assistance.

2022 REVENUE RECOGNITION

2022 Grantors

- Bob Woodruff Foundation
- Boeing
- Colorado Department of Military & Veterans Affairs
- Colorado Veterans Project
- Daniels Fund
- Edison Propane
- El Paso County
- El Pomar Foundation
- El Pomar Foundation, Pikes Peak Regional Council
- Joseph Henry Edmondson Foundation
- Fisher DeBerry Foundation
- JJR Solutions
- Kaiser Permanente
- Lockheed Martin
- May & Stanley Smith Charitable Trust
- Mountain Post Spouses Club
- Northrop Grumman
- Norwood Foundation
- Prevent & Prevail
- The Anschutz Foundation
- Torch Technologies
- USAA
- Verizon



2022 CORPORATE & EVENT SPONSORS

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Jacobs
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Peregrine Consulting
Southern Colorado Medicine
Vectrus

BRONZE STAR SPONSORS

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Davidson Technologies
Eagle Rock Wealth Strategies
El Paso County
Ent Credit Union
Family Care Center
Mission Driven Research
Peak Vista Community Health Centers
Pikes Peak Hospice & Palliative Care
Summit Technical Solutions (STS)

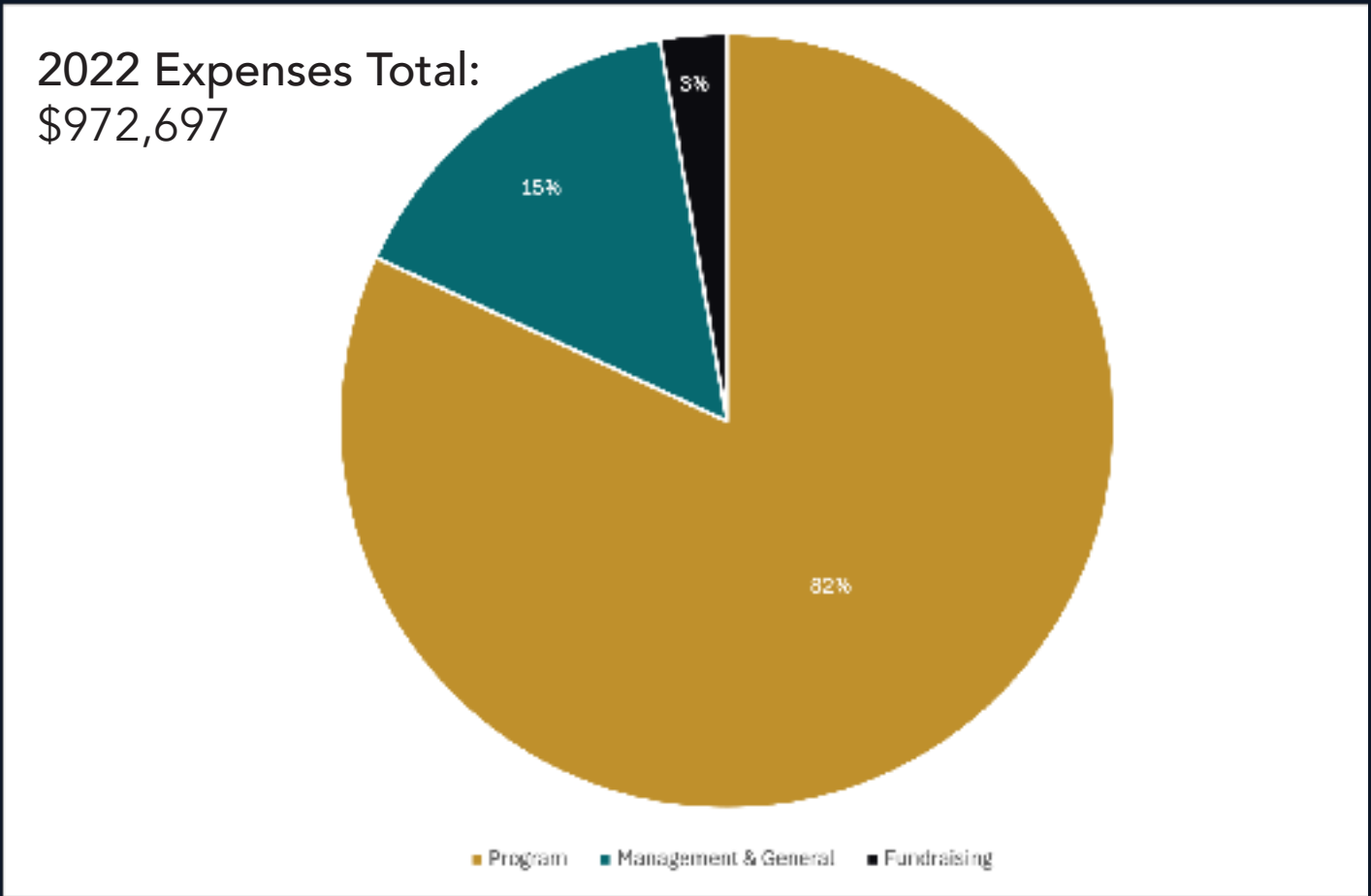


Other Sponsors

Art C. Klein Construction
Stockman Kast Ryan + Company
The Independence Center



FINANCIALS



2022 Public Support & Revenue Total \$1,090,974

Gifts, Grants & Contributions	69.6%
Special Events	25.9%
Investment Income	0.2%
In-Kind	4.3%

2022 Expenses

Total: \$972,697

Program	\$797,127
Management & General	\$148,585
Fundraising	\$26,985