



HOME FRONT MILITARY NETWORK

Assisting Service Members, Veterans & Families SM



ANNUAL REPORT 2023

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LETTER FROM OUR EXECUTIVE DIRECTOR



Kate Hatten
Executive Director

2023 marked another year of significant growth for Home Front Military Network. This Annual Report highlights the breadth of HFMN's work and our impact, thanks to our generous donors.

Since our merger in 2020, which led to historic increases in demand for our services, HMFN has continued to see an increase in overall call volume and

increased complexity of needs. Our overall call volume increased 25% above 2022 calls, and our small but mighty team works to make a positive lasting difference in the lives of even more military and veteran families, as the needs of our military and veteran community in Colorado continue to rise.

Our partner network has also grown to more than 50 agencies that provide a broad range of services to meet holistic needs of service members, veterans and their families. Through this network, we foster collaboration and communication to help minimize duplication and fragmentation of services so that those who need assistance are able to access the services they need, ideally before they are in crisis.

In 2023, we also focused on increasing our outreach efforts to help ensure that those who need assistance are aware of the many resources available to them. For those who are overwhelmed, or don't know where to start, our case management team is able to provide navigation support, helping individuals and families develop goals and access the services they need to thrive.

On behalf of HFMN staff and volunteers, I thank you for your generous support of our mission to assist service members, veterans, and their families and look forward to another impactful year.

With gratitude,

Kate Hatten
Executive Director

OUR MISSION



Our mission is to connect military service members, veterans and their families to resources offered by our trusted community partners and to provide emergency financial assistance.

We connect them to essential resources, including emergency financial assistance provided by HFMN and our partners, to meet the full range of needs of individuals and families, following alongside them every step of the way, helping them stand on their own and thrive.

HFMN coordinates a network of community service providers, facilitating collaboration and collective impact and providing training for military, VA and community partners to offer veterans, active-duty personnel, Guard and Reserve members, and military and veteran family members robust, holistic assistance to address the unique needs and challenges of our military and veteran community.

HFMN's 50+ partner agencies provide an array of resources and support across the spectrum, including:

SERVICES WE PROVIDE

- Advocacy
- Behavioral Health
- Benefits Assistance
- Caregiver Support
- Education
- Employment
- Family Services
- Housing Assistance
- Physical Health
- Reintegration
- Social Services
- Substance Abuse



OUR STORIES

Every call for assistance to HFMN is unique, and that initial call can have a lasting impact on people's lives. HFMN's case management team handles thousands of calls each year. Because of the personalized assistance we provide, our team looks beyond the individual's immediate needs and learns about the whole family's situation, often changing and even saving lives. Below are a few examples of the lives HFMN affected in 2022.

A US Army combat veteran was struggling to make ends meet because of her service-connected disabilities and her struggles with activities of daily living; she was also raising her 9-year-old grandchild. HFMN's financial assistance helped return her to financial stability.

"I cannot even describe the words that will let you know how much this assistance helped me. Thank you. You were there for me. I never ask for help."

US Army Veteran, Tony, received financial assistance and navigation support from HFMN.

"If I hadn't gotten that assistance, there's no telling where I would be. Home Front gives you resources and information and trusted people to help find better employment. It goes a long way and puts you in a position where you don't have to keep asking for help. There are organizations that want to share their appreciation for your service. They understand the sacrifices veterans made and want to help."

HFMN helped a recently transitioned Veteran connect to multiple services, including financial assistance, employment support, and more.

"At a time when I felt hopeless and lost as I tried to transition from the military life to a civilian, the assistance I received from HFMN gave me new light and restored my hope. Because of the help I received my financial situation improved, and I was able to maintain shelter and transportation to and from work. The additional resources also provided the support I needed to continue moving onward to a stable life. This network of support saved my life and I hope to one day pay it forward."

2023 IMPACT



17,369

calls for assistance



99%

remained stably housed 6 months after HFMN financial assistance.



25% increase

in call volume compared to 2022.

140K+



More than 140K served by the HFMN's partner network.

\$213k in emergency financial assistance grants provided, keeping 178 households from becoming homeless or without other basic needs.



HFMN continues to see an increase in complex cases; in 2023, 78% of clients required long-term case management support, compared with 50% in 2022 and significantly above 10% of clients pre-pandemic



12,707

referrals to HFMN, a 40% increase from 2022.

96%

reported relief from stress and anxiety after HFMN assistance.

More than 100,000 reached through HFMN outreach events, social media, and websites.



Partner Feedback

"As a program manager, HFMN has increased my network and knowledge of partner capabilities that only benefits serving our veterans."

HFMN Partner Training Participant

HFMN PROGRAMS

HFMN programs work to improve outcomes at the individual, program, and system levels. The four primary service areas include:

Navigation

Navigation support for individuals and families with multiple or complex needs, or who find the myriad of local services intimidating or overwhelming. We work with these clients to assess and prioritize their needs and help them obtain assistance from multiple agencies, finding services that are the best fit and following alongside them every step of the way so they do not end up in further crisis and to ensure long-term success. We address the whole family's needs to support family stability, financial and housing stability, and health and well-being.

Financial Bridge Support

Financial Bridge Support is offered through one-time emergency assistance for basic life necessities such as rent/mortgage, utilities, and transportation. The average grant is about \$1,500. Financial assistance helps prevent homelessness, job loss, or other negative impacts and supports long-term financial stability. Relief from financial strain on families helps prevent further family crises and improves mental health and overall health outcomes for individuals and families.

Information & Assistance

Information and Assistance are provided primarily through call-in and web-based services. Our experienced and knowledgeable case management team connects military and veteran-connected individuals and families to services provided by our trusted community partners and other military and veteran resources. Our Network of Care website includes a comprehensive service directory, links to community, VA, and military resources, a community calendar of military and veteran support events, and more.

Education & Outreach

Education and Outreach through in-person and virtual contacts, such as resource fairs, events, workshops, our website, and social media to ensure service members, veterans, and their families are aware of and can access services available to them. We provide monthly training for our partner agencies, as well as military and VA service providers, to ensure their understanding of military and veteran culture, increase awareness of other agencies' resources to facilitate cross-sector collaboration and minimize duplication and fragmentation of services. This education, outreach, and collaboration helps limit frustrations and eases access for those seeking assistance.

OUR DONORS

2023 Grantors

- Bob Woodruff Foundation
- Colorado Department of Military and Veterans Affairs
- CSU Community Focus Fund
- Daniels Fund
- El Paso County
- El Paso County Public Health
- El Pomar Foundation
- El Pomar Foundation, Pikes Peak Regional Council
- First Interstate Banc Foundation
- Fisher DeBerry Foundation
- Lockheed Martin
- May & Stanley Charitable Trust
- Mountain Post Spouses' Club
- Myron Stratton Home
- Prevent & Prevail
- Renaissance Foundation
- Scheels
- The Retired Enlisted Association (TREA) Chapter 1
- USAA
- Verizon



2023 CORPORATE & EVENT SPONSORS

GOLD STAR SPONSORS

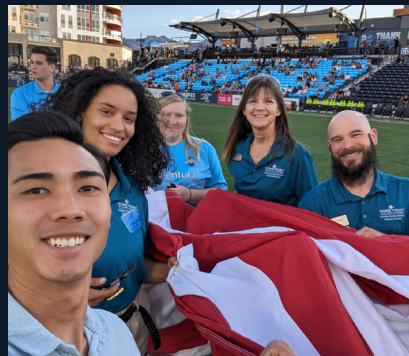
Cedar Springs
The Broadmoor
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SILVER STAR SPONSORS

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V2X

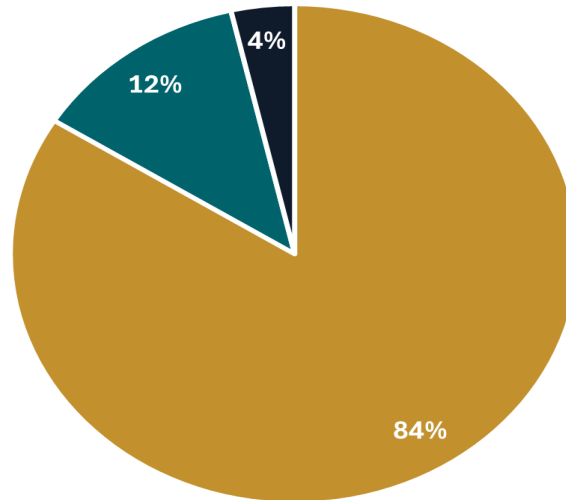
BRONZE STAR SPONSORS

ANB Bank
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Jacobs
Art C. Klein Construction
Peak Vista Community Health Centers
Pikes Peak Hospice & Palliative Care
Stockman Kast Ryan + Company
The Independence Center
UCHealth



FINANCIALS

2023 Expenses
Total: \$947,253



■ Program ■ Management & General ■ Fundraising

2023 Public Support & Revenue Total \$916,564

Gifts, Grants & Contributions	64.2%
Special Events	31.3%
Investment Income	0.5%
In-Kind	4.0%

2023 Expenses

Total: \$947,253

Program	\$795,288
Management & General	\$117,817
Fundraising	\$34,148