



HOME FRONT MILITARY NETWORK

Assisting Service Members, Veterans & Families SM



ANNUAL REPORT 2024

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LETTER FROM OUR LEADERSHIP



Lisa Dykhoff
Board Chair

In 2024, HFMN continued to expand our impactful work across Colorado. This Annual Report highlights the breadth of HFMN's work and our impact, thanks to our generous donors.

The end of this year marks 5 years since The Home Front Cares and Peak Military Care Network merged to form Home Front Military Network. In these 5 years, HFMN's call volume has more than quadrupled. Our small but mighty team handled more than 69,000 total calls to make a positive lasting difference in the lives of military and veteran families. We also provided more than \$1.3

million in emergency financial assistance, keeping 990 vulnerable veteran households from becoming homeless or being without other basic needs.

Our partner network continues to expand, as we grow our efforts statewide. Our 50+ partners provide a broad range of services to meet the full range of needs of service members, veterans and their families. Through this network, we facilitate collaboration and communication to help minimize duplication and fragmentation of services, so that those who need assistance can access the services they need quickly, ideally before they are in crisis.

In 2024, we also expanded our outreach efforts so service members, veterans, and their families are aware of the many resources available to them and receive the benefits they have earned. For those who are overwhelmed, or don't know where to start, our case management team is able to provide navigation support, offering personalized assistance as long as needed to help individual and families thrive.

On behalf of the HFMN Board, staff, and volunteers, I thank you for your generous support of our mission to assist service members, veterans, and their families and look forward to another impactful year.

With gratitude,

Lisa Dykhoff
Board Chair

OUR MISSION



Our mission is to connect military service members, veterans and their families to resources offered by our trusted community partners and to provide emergency financial assistance.

We connect them to essential resources, including emergency financial assistance provided by HFMN and our partners, to meet the full range of needs of individuals and families, following alongside them every step of the way, helping them stand on their own and thrive.

HFMN coordinates a network of community service providers, facilitating collaboration and collective impact and providing training for military, VA and community partners to offer veterans, active-duty personnel, Guard and Reserve members, and military and veteran family members robust, holistic assistance to address the unique needs and challenges of our military and veteran community.

HFMN's 50+ partner agencies provide an array of resources and support across the spectrum, including:

SERVICES WE PROVIDE

- Advocacy
- Behavioral Health
- Benefits Assistance
- Caregiver Support
- Education
- Employment
- Family Services
- Housing Assistance
- Physical Health
- Reintegration
- Social Services
- Substance Abuse



OUR STORIES

HFMN handles thousands of calls each year, and each individual or family faces unique challenges. HFMN's experienced case management team understands that a veteran or family member may contact us for a seemingly straightforward reason (e.g., help with rental assistance), but because of the personalized assistance we provide, our team looks beyond the individual's immediate needs to address the whole family's needs, often changing and even saving lives. Below are a few examples of the lives HFMN affected in 2024.

Jennifer, the spouse of a disabled Army Veteran and caregiver for her husband, as well as her mother, worked with an HFMN case manager to help with a variety of needs, including emergency financial assistance. New to the region and without other family supports, HFMN provided a support system. Jennifer shared:

"[HFMN's case manager] was there for us, and she felt like that best friend when we did not know anyone in the community. This is especially true after moving from somewhere that you have lived for the past 30 years. When we moved, we just didn't know anybody. I really feel like she went above and beyond... Working with Home Front Military Network was so easy. Home Front listened to me, listened to our needs, and just gave me the contacts of who I needed to speak with, and it didn't end there. [They] continued to follow through to make sure that we were receiving the services. HFMN is there for you..."

J. Young is a Navy Veteran who received financial assistance and navigation support from HFMN.

"When I first reached out for help, this program immediately made a difference in my life. Their support came quickly, meeting many of my needs directly when others could not. I felt like they truly understood what I was going through and were there to help in any way possible. This program didn't just offer me financial aid, as it gave me a sense of belonging and understanding when I needed it the most. Being seen and heard by them has significantly improved my well-being. [I] felt like I was treated as family. I have no blood family to stand in and help and this meant the world to me. For any other veterans out there in need of support, I can't recommend this organization highly enough. Their thoughtful approach, compassionate staff, and real impact on my life are why I believe they can make a difference for others too. This isn't just an organization, it's a community of people who genuinely care."

2024 IMPACT



17,379

calls for assistance



96%

remained stably housed 6 months after HFMN financial assistance



87%

of HFMN clients had incomes below 80% area median income (AMI)

103K+



More than 103K served by the HFMN's partner network

\$250k in emergency financial assistance grants provided, keeping 187 households from becoming homeless or without other basic needs.



HFMN continues to see an increase in complex cases; in 2024, 88% of clients required long-term case management support, compared with 78% in 2023 and significantly above 10% of clients pre-pandemic



14,284

referrals to HFMN, a 12% increase from 2023

97%

of partners reported that HFMN monthly trainings helped them better meet military and veteran needs

More than 160,000 reached through HFMN outreach events, social media, and websites



Partner Feedback

"It (the HFMN Network) gives me a team. I don't have all the resources and information. But I know, somewhere in the Network there is someone who does."

-HFMN Partner Training Participant

HFMN PROGRAMS

HFMN programs work to improve outcomes at the individual, program, and system levels. The four primary service areas include:

Navigation

Navigation support for individuals and families with multiple or complex needs or who find the myriad of local services intimidating or overwhelming. We work with these clients to assess and prioritize their needs and help them obtain assistance from multiple agencies, finding services that are the best fit and following alongside them every step of the way, so they do not end up in further crisis and to ensure long-term success. We address the whole family's needs to support family stability, financial and housing stability, and health and well-being.

Financial Bridge Support

Financial Bridge Support is offered through one-time emergency assistance for basic life necessities such as rent/mortgage, utilities, and transportation. The average grant is about \$1,500. Financial assistance helps prevent homelessness, job loss, or other negative impacts and supports long-term financial stability. Relief from financial strain on families helps prevent further family crises and improves mental health and overall health outcomes for individuals and families.

Information & Assistance

Information and Assistance are provided primarily through call-in and web-based services. Our experienced and knowledgeable case management team connects military and veteran individuals and families to services provided by our trusted community partners and other military and veteran resources. Our Network of Care website includes a comprehensive service directory links to community, VA, and military resources, a community calendar of military and veteran support events, and more.

Education & Outreach

Education and Outreach through in-person and virtual contacts, such as resource fairs, events, workshops, our website, and social media to ensure service members, veterans, and their families are aware of and can access services available to them. We provide monthly training for our partner agencies, as well as military and VA service providers, to ensure their understanding of military and veteran culture, increase awareness of other agencies' resources to facilitate cross-sector collaboration and minimize duplication and fragmentation of services. This education, outreach, and collaboration help limit frustrations and ease access for those seeking assistance.

OUR DONORS

2024 Grantors

- The Anschutz Foundation
- Bank of America
- Bob Woodruff Foundation
- Charity Golf International
- Colorado Department of Military and Veterans Affairs
- Daniels Fund
- El Paso County
- El Pomar Foundation
- Fisher DeBerry Foundation
- Jerome V. Bruni Foundation
- Joseph Henry Edmondson Foundation
- Lockheed Martin
- May & Stanley Smith Trust Fund
- Mountain Post Spouses' Club
- Norwood Foundation
- Prevent and Prevail
- Rampart Range Blue Star Mothers
- Renaissance Foundation
- The Woman's Club of Colorado Springs
- USAA



2024 CORPORATE & EVENT SPONSORS

MEDAL OF HONOR SPONSORS

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GOLD STAR SPONSORS

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SILVER STAR SPONSORS

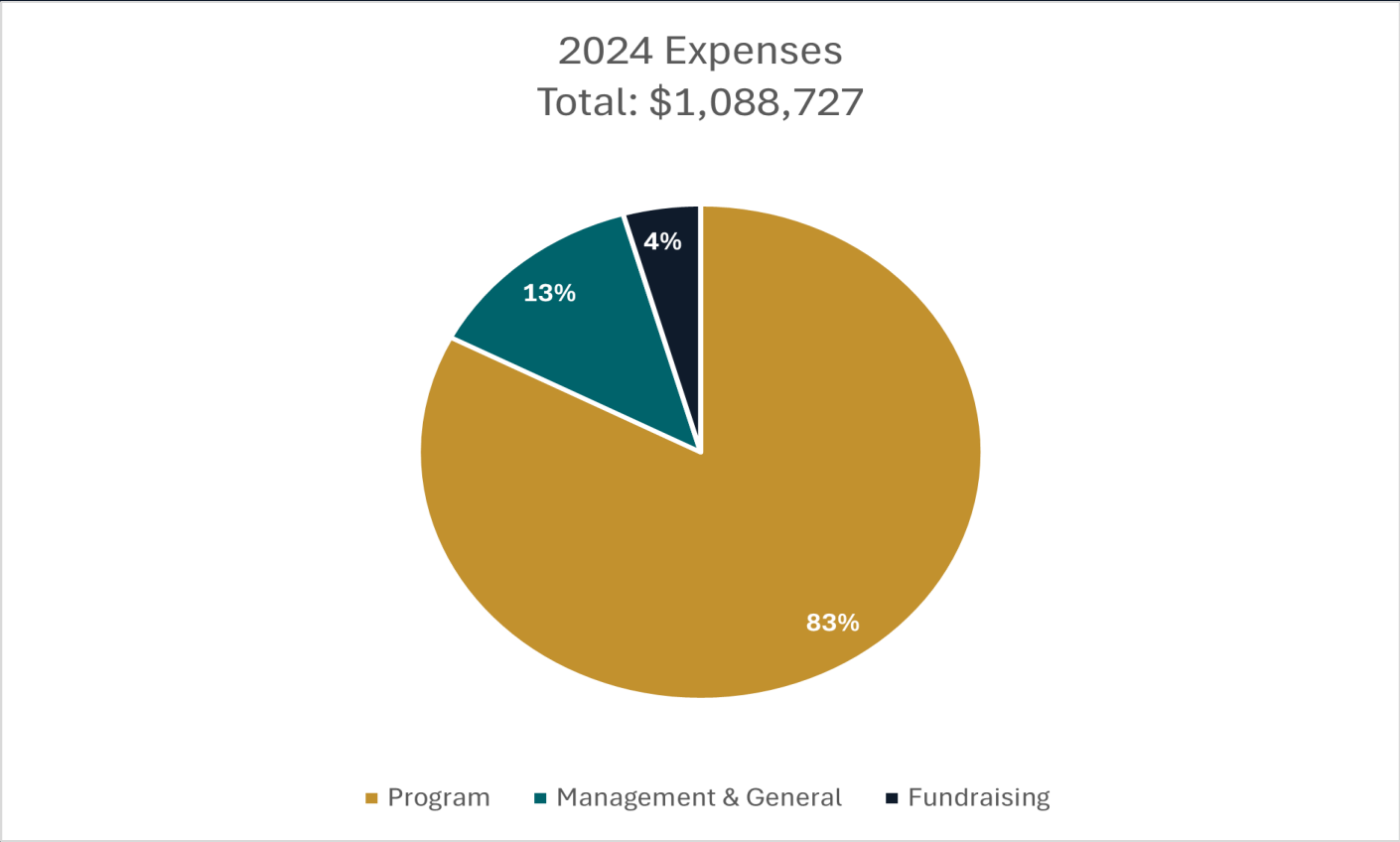
Auria
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Family Care Center
Jacobs
Marigold Cafe & Bakery
Peak Vista Community Health Centers
Pikes Peak Hospice & Palliative Care
UCCS College of Education
UCHealth
Valley Hope



FINANCIALS



2024 Public Support & Revenue Total \$921,552

Gifts, Grants & Contributions	70.1%
Special Events	28.5%
Investment Income	0.8%
In-Kind	0.7%

2024 Expenses

Total: \$1,088,727	
Program	\$900,037
Management & General	\$140,360
Fundraising	\$48,330